## What Is a Formal Email?

A formal email is typically sent to someone you don't know well or to someone who's in authority. Examples of someone who you might send a formal email to include your professor, a public official, or even a company you're doing business with.

# **Writing a Formal Email**

While an informal email can often be sent quickly, writing a formal email typically takes a bit more thought and a bit more time. Careful consideration needs to be given to each email element.

With that in mind, let's take a closer look at some common elements of a formal email:

### • Subject Line

The subject line is what the reader sees in their inbox.

#### Salutation

The salutation directly addresses the person you're sending the email to.

### Dear Professor Smith, Dear Dr. Smith

#### Introduction

The opening of a formal email often requires the sender to introduce themselves. In contrast, informal emails are sent to someone you know and the introduction isn't needed.

### Body

The body of a formal email typically elaborates on the purpose of the email.

### Closing

How you end a formal email is equally important. Since the email closing is the last thing your recipient looks at, your email closing can leave a lasting impression.

Yours Sincerely, yours faithfully, best regards, Respectfully,

## Your email checklist before sending

Once you've crafted your email, there is a couple of things left to check:

- Make sure your email address is appropriate. If you're writing from a personal email, your address should look like that: firstname.lastname@example.com. If you're emailing on behalf of a company, use your corporate email. Your old hotguy777@example.com email isn't appropriate for business correspondence, unless you're running a sauna supply store. Learn more about creating a professional email address.
- Double-check the recipient's name and email. Make sure you're writing to the right person and spell their name correctly.
- Check grammar and spelling. Proofread your email carefully and avoid using emojis or informal abbreviations like BTW or ASAP. It's better to leave them for your messages to friends.
- Stick to a professional font. Although many email clients let you change the font of your emails, use something conservative like Arial or Sans Serif. Avoid playing with different colors and using all caps.
- Don't forget to attach files. If you're sending someone a
  document, make sure to attach it. Name your file properly so a
  recipient can guess what's inside (e.g., "Marketing Budget Q4.")

#### Sample Email #1: Question about essay

Subject: POL101 / Section 5: Question about essay

Dear Professor Fiji:

I am a student in your Introduction to Political Science class (POL101).

I have a question about the essay due next Thursday and I was not able to find the answer on the syllabus. Should our essay draw only on readings listed on the syllabus or can I incorporate scholarly articles I read on my own, as long as it fits with the subject of the assignment?

I look forward to hearing from you.

Best regards,

Chantal Jones
Political Science, Class of 20xx

Sample Email #2: Request an in-person meeting

Subject: POL101 / Section 1: Follow up on the exam

Dear Professor Fiji:

I am a student in your Introduction to Political Science class (POL101).

After getting the results of last week's exam, I realized that I am struggling with more than one topic in the course. I want to do my best in this class, and would like to review my exam with you. Is there a time we could meet later this week to talk further?

I look forward to your reply.

Best regards,

Soo Kim

Pre-Med, Class of 20xx